



### Mission Statement

“To Exceed Guest Expectations by Being Masters of the Art of Hospitality and Ambassadors to the Community”

**Service remains the core of our business which is hospitality. We have made sustainability part of who we are part of our culture.**

The Hilton Vancouver Washington opened in June 2005. Since that time the hotel has worked to become the first Hotel in the world to achieve both LEED ® and Green Seal Certification. These certifications address the design and construction (LEED ®) and the daily operations of the property (Green Seal). The Hilton Vancouver Washington Environmental Compliance Program is administered by the Green Energy Management Team, a body made up of representatives from all hotel departments. This team conducts compliance inspections, trash audits and is responsible for keeping documents and procedures up to date. This team also directs the efforts for team members training and education.

## Sustainability Commitments

### Energy Efficiency

- Complete Energy Management System Installed, CO2 sensors in meeting rooms
- CFC Reduction in HVAC& R equipment
- Fluorescent lighting in all areas including guest rooms, occupancy sensors to automatically turn off lights when meeting rooms are not occupied
- Elimination of HCFC's & Halons which are harmful to the Ozone

### Water Conservation

- Stormwater Management, up to 25% decrease - using under building drainage system not city drainage
- Linen and towel reuse program
- Landscape & Exterior Design to reduce heat islands - White roof for reflection of heat
- Landscaping utilizes plants and trees indigenous to the region requiring less water, fertilizer and pest management
- Low-flow showerheads and toilets; timers on our irrigation system to maximize the usage of minimal water

### Recycling, Composting and Waste Management

- Bale all cardboard and recycle all cooking oil for the use of bio-diesel
- Composting of all applicable waste
- Recycling containers in all guest rooms
- Recycling receptacles in “heart of the house” areas
- Used amenity and bottles donated to local shelters
- Copy machines defaulted to black and white, double sided copies

### Sustainable Meetings

- Left over food and materials are composted or donated to local charities
- Local and organic menu options
- Sustainability specialist on staff
- Hilton Meetings with eco friendly elements
- Sustainable purchasing policy
- Recycling containers throughout convention center
- E-Sales Tools & E-Menus proving meeting planners to view and create documents on line reducing paper usage

The Hilton Family  
be hospitable™

